



Connect and Respect Escalation

Every student, staff member and parent or carer has the right to feel safe and be safe in our schools.

Principals have the authority to deal with disruptive visitors and intruders on school sites under the:

- [Incident Management on Department of Education Sites Policy](#)
- [School Education Act 1999 \(WA\)](#)
- [School Education Regulations 2000 \(WA\)](#).

If the behaviour of a parent, carer or visitor is inappropriate, aggressive or violent, you can direct the individual to leave the school premises for a specified period of time, as outlined on Ikon in [Manage disruptive visitors and intruders](#).

For advice on the escalation process, you can call the Connect and Respect support phone line. Find the contact details on Ikon.

The following situations may occur if an individual displays inappropriate or violent behaviour.

When you may issue a prohibition order

You may issue a prohibition order if an adult threatens to harm or be violent and you believe they are likely to cause:

- physical harm to another person
- apprehension or fear in another person when that person is on school premises
- damage to property on the school premises.

The threat to harm or be violent can be in person, by phone, in writing or online (including social media).

Escalation of inappropriate communication

Step 1

Warning

- Issue a warning letter to the individual.

Step 2

Issue a prohibition order

- If the behaviour continues, issue a prohibition order for up to 60 days. You can impose conditions on the order, including what communication is accepted with the school.
- The Parent Liaison Office coordinates mediation between you and the individual.

Step 3

Breach of prohibition order

- If the behaviour continues and there is a breach of the prohibition order, contact your regional office or call the support line.

Escalation of threats or violence on school sites

Step 1

Violent individual on school premises

- If there is a perceived imminent risk, call police.
- Order the individual to leave the school premises immediately for 24 hours. Keep a written record of the order.

Step 2

Mediated re-entry

- The Parent Liaison Office coordinates a mediated re-entry of the individual to the school site.

Step 3

More threats or violence occur

- If more threats or violence occur after step 1 and 2, call the police on 000.
- Issue a prohibition order for up to 60 days.
- If the behaviour continues and there is a breach of the prohibition order, contact your regional office or call the support line.
- Liaise with your regional office about whether to apply for a misconduct restraining order or violence restraining order or make a complaint to the police.