

Domestic Air Travel Discount

Were you aware that both Qantas and Virgin Airways offer discounted domestic travel for people with disabilities?

Both airlines generally offer 50% for the companion's airfare. The procedure to access the discount varies:

The procedure for Qantas



- The person with a disability need to apply for the Qantas Airlines Carer Concession Card.
- Download the application form ([Word](#) or [PDF](#)) and the information package ([Word](#) or [PDF](#)).
- Apply for the card through People with Disability Australia 1800 806 769. This card is a photo ID card which is valid for three years and has an administration fee of \$49.50 including GST or emailqccc@pwd.org.au.
- Bookings are then made direct with Qantas on 131313. Not online or through a travel agent. No booking fees apply.
- You then receive 10% discount for Qantas Carer Concession Cardholders and 50% discount for companions on most fare types for domestic travel only (NOT available on international flights or with Qantas subsidiaries)

The procedure for Virgin:



- The fare offers a 50% discount (applied to the base fare) for an assistant's airfare. This include all fare types including Velocity points fares for domestic travel only.
- Telephone Virgin's Special Assistance Reservations and Enquiries on 1300 139303 (you cannot book online)
- You will be asked a series of questions to determine eligibility. One of these questions will be: *Could the person understand and respond to the briefings about emergency procedures?* More information can be found [here](#).
- This is a new scheme. If you already have an existing booking made with Virgin for travel on or after 6/4/2018 you can ring for a credit.